



GRUPO TLC DÉNIA

www.spanishindenia.com
AGENT MANUAL 2012



“Turn the page and discover why we are different”

ACREDITATIONS



Confidence

- More than 25 years experience in education
- Loyal, long standing personnel

Approach

- We take care of every detail
- We pay attention to the needs of every student

Extra facilities

- Course packs available for families and the over 50+
- A wide range of private accommodation options
- Recognized for the Bildungsurlaub project

Amenities

- 2 International airports - Alicante and Valencia
- Airport transfers
- 24h emergency number

Flexibility

- Requests for special classes or timetables are met

Local area

- 20 km of beaches - Nature - Good weather - Short distances - A healthy, safe and relaxing environment

SCHOOL GENERAL DATA

<p>Manager and director of the school:</p> <p>Mari Carmen Timor info@tlcdenia.es</p> <p>Bookings</p> <p>Tade Köhn tade@tlcdenia.es</p> <p>Accounting department</p> <p>Eva Valdés eva@tlcdenia.es</p> <p>Head of studies</p> <p>Irene Prats Irene@tlcdenia.es</p>	<p>COMPANY: TLC DENIA Barbacana, 15 03700 DENIA (SPAIN) Telf. 0034 96 642 36 72 Fax. 0034 96 578 35 95 24 hours emergency phone 00 34 687450577 www.spanishindenia.com http://www.facebook.com/tlcdenia Skipe: Mari Carmen TLC Denia</p>
<p>Founded: 1994</p> <p>Max. students per class 8 –(10 summer) average 5-6</p> <p>Number of classrooms: 7</p>	<p>Number of students:</p> <p>in low season 25 (Oct-Dec)</p> <p>in high season 85 (July-Aug)</p> <p>Nationalities 36,4% Italian, 22,4% German, 9,4% English, 4,2% USA, 3,6 Swiss, 15,5 % rest Europe 8,5% rest World</p>

CHARACTERISTICS OF THE SCHOOL

The school is situated in the historic part of the town, adjacent to the bus station and very close to the train station. It is a 10 – 15 min walk to the beaches and port.

Our school is within a modern building with light and seven spacious comfortable classrooms, air conditioning and well insulated. The school is equipped with internet Wifi connection, Tv and Dvd as well as individual desks. The access to the centre is adequate for the disabled, given that all our classrooms are at street level. There is also a small patio area where our students can relax and enjoy a quiet cup of coffee in the sunshine.



Study Spanish in Dénia

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SPANISH COURSES 2012

INTENSIVE SPANISH COURSES FOR ADULTS

- **INTENSIVE 20**
20 lessons each week / 4 lessons day
This course is also available **in English in July and August.**
- **INTENSIVE 30**
20 + 10 lessons each week / 6 lessons day
- **INTENSIVE 20+5**
20 + 5 Private lesson each week / 5 lessons day
- **PRIVATE LESSONS**
- **BUSINESS SPANISH**
20 +5 lessons each week
- **LANGUAGE AND CULTURAL COURSE**
20 + 5 lessons each week
- **DELE PREPARATION**
20 + 10 lessons each week
- **DELE PREPARATION**
10 lessons each week
- **PARENTS AND CHILD**
- **SUMMER COURSES FOR JUNIORS 6 - 15**
- **50+ PROGRAMME**
- **SCHOOL GROUPS**

CONDITIONS: (1 lesson= 45 minutes)

Maximum per class 8 in winter 10 in summer (July-August).Average 3-5 in winter, 5-6 in summer

Course Length: 1 to 50 weeks

Minimum age: 17

Parent & Child programme

Learning Spanish with the whole family in Dénia

(In summer, also available in English)

Our family programmes combine Spanish courses for both adults and children enabling the whole family to holiday in Spain. A family holiday whilst learning Spanish at the same time. These courses, in which adults, teenagers and children older than five years can take part, combine Spanish lessons with cultural leisure and sports activities. They are organised so that parents and children can learn another language while enjoying a holiday together.



Programme

All family members attend classes at the same centre or at centres within walking distance of each other, for a set number of hours a week. Personalised timetables are provided ensuring that everyone's class start and finish times are compatible, thus allowing the whole family to enjoy the same free time. In July and August it's possible for the children and teenager to learn English and these courses are extended to include recreational, cultural and sport activities, allowing the adults to attend a larger number of language classes or just to relax while the children enjoy themselves. See our summer cocktail programme options A and B for more details.

ACCOMMODATION

TLC Dénia offers several accommodation options, from renting a house, studio or apartment for the whole family, staying in a hotel, living with a foreign family to sharing an apartment with other students. The option to rent accommodation for the whole family, despite being the most expensive, may be the most comfortable as this way the family are able to organise their own schedule without having to rely on anyone else.

SUMMER COCKTAIL 2012

CHILDREN AGED 6 – 10	OPTION A
2 lessons SPANISH + MULTI-ACTIVITIES	
Timetable: 9:30 a.m. - 13:00 p.m.	

Spanish (Also available in English)

2 lessons of Spanish with our experienced teachers. Classes that make learning fun and exciting. Learn Spanish through songs, games, stories, etc. Practise your grammar and vocabulary with our multimedia materials as an optional activity.

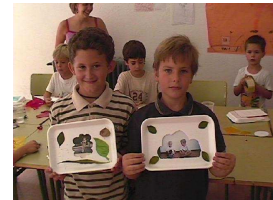
+2 lessons Multi-Activities

Handicrafts Workshop, excursions.

Making masks, puppets, frameworks, etc. Recycled materials are used, so that children learn to take care of the environment. Discovering Denia going on excursions.

Active participation of children of different nationalities.

Fees include Mid-morning snack (Fruit uice, milk and biscuits or sandwiches)
Transport to the multi-activities centre and excursions



CHILDREN AGED 8-15	OPTION B
2 lessons SPANISH + Sailing course	
Timetable 9:30 a.m. - 14:00 p.m.	

Spanish (Also available in English)

2 lessons of Spanish with our experienced teachers. The teachers use a communicative method of teaching that combines all aspects and skills of language such as grammar, conversation, vocabulary, pronunciation, reading, listening and writing. All levels available as well as revision of their school syllabus contents for Spanish language.

They can also practise their grammar and vocabulary with our multimedia materials as an optional activity.

+ 3 lessons Light sailing course

Official sailing school in CLUB NAUTICO DENIA

Nautical activities and light sailing. If you are one of those people who has a taste for doing lots of different things, this is the course we recommend for you. All of these activities are related to the sea.

As you know, Dénia has always had strong links with the Mediterranean. All necessary equipment will be provided by the school.

RAQUERO- Sailing: Children learn all the basics of sailing: rigging, launching, manoeuvring, handling, coming to shore, boat care and storage as well as rules of safety.

Instructors: Qualified and experienced.

FEES INCLUDE: Materials (books, photocopies, nautical equipment and life jacket)

Transport to the yacht club. (Sailing School) Accident Insurance, Diploma.



50+ Spanish Cultural Course

1 week 260 € - 2 weeks 490 €
For mature students aged 50 and above!

- 1st week -

- Sunday:** Arrival in Dénia
Monday: 9:00h Spanish level test, 9:30h - 12:45h Spanish lessons
 16:30h - 18:30h Town tour and local fish market visit
Tuesday: 9:30h - 12:45h Spanish lessons
 6:30h - 18:30h Castle and the Old Town visit and refreshment
Wednesday: 9:30h - 12:45h Spanish lessons
 16:30h - 18:30h - Museum visit (Ethnological and Toy Museum)
Thursday: 9:30h - 12:45h Spanish lessons,
 18:30h - 20:00h Wine and Tapas night
Friday: 9:30h - 12:45h Spanish lessons,
 14:00h - 16:00h - Sea promenade (Walk along the rocky sea)
Saturday: An organized half-day trip to a typical Costa Blanca village or
 in the nature reserve "Montgo".
Sunday: Departure or free time

- 2nd week -

- Monday:** 9:30h - 12:45h Spanish lessons, 16:30h - 18:30h
 Guided walk to places of interest.
Tuesday: 9:30h - 12:45h Spanish lessons,
 16:30h - 18:30h - Wine tasting workshop
Wednesday: 9:30h - 12:45h Spanish lessons,
 18:30h - 20:00h - "How to cook a paella", includes paella tasting.
Thursday: 9:30h - 12:45h Spanish lessons,
 18:30h - 20:00h - Salsa lessons and Live Music (Latino-Jazz)
Friday: 9:30h - 12:45h Spanish lessons,
 14:00h - 16:00h - historical overview to the history of Spain
Saturday: Departure



Special conditions:

Activities may change depending on weather and leisure local offer. Airport transfer available. Minimum of 3 students per class.

Minimum knowledge of Spanish: A2

Starting dates: 09.01; 06.02; 05.03; 02.04; 14.05; 11.06; 01.10; 12.11

Accommodation: Can be arranged in Spanish host families (private bathroom available), self-catering apartments or in Private apartments by the beach or city center. See our general offer.



SCHOOL GROUP OFFER 2012

(All year round)

Youth programme 14-18 years (NET PRICES)

Prices in Euros

Number students + Free leaders	20 lessons + Family Full Board			20 lessons + Residence (except july & August)			Day excursion Valencia www.cac.es	Half/day excursion
	6 nights	7 nights	13 nights	6 nights	7 nights	13 nights		
10 to 15 + 1 leader	363	390	687	500	550	983	53	28
16 to 20 + 2 leaders	376	405	727	500	550	995	45	18
21 to 25 + 2 leaders	330	365	650	438	483	879	38	15
26 to 30 + 2 leaders	307	334	605	415	460	829	33	13
31 to 35 + 2 leaders	289	316	575	405	455	844	35	13
36 to 40 + 2 leaders	305	328	600	425	473	869	33	12
41 to 45 + 3 leaders	290	315	577	377	415	719	32	11
46 to 50 + 3 leaders	280	305	560	375	410	710	30	10

Extra night from 30€ to 45€

Residence: www.hostalloreto.com

What is included in the price?

Prices are for closed groups but we would accept students aged 16+ be in our international classes if possible.

- **20 lessons Spanish course** per week (1 lesson= 45 minutes)
- **Free leaders 1 to 3 2 depending on number of students.**
- **Accommodation with host families or residence**, double room for students and single room for teachers Meals (Full board) They always offer a hot meal per day
- **Certificate of Attendance**
- **Own manual or borrowed books.**
- **Free internet access and interactive programmes**
- **Return transfer from Valencia or Alicante airport to Dénia (same distance)**
- **Social and Cultural activities all included in price (excursions at extra price)**

Monday: Welcome fiesta with paella and drinks

Tuesday: Visit the all part of the city its castle, and its archaeological museum

Wednesday: Maritime walk along the beautiful rocky beach and caves

Thursday: Volley Ball and games on the beach

Friday: bicycle riding, refreshment and swimmingpool.

Saturday: Full day excursion (**At extra price**). It includes visiting Ciudad de las Ciencias, Oceanografico, Hemisferio and historic centre of Valencia.

(see our activities list and [school group videos](#))

EXTRAS

- Cost for extra teacher in homestay-family (single room) full board...**200€ per teacher/week**
Cost for extra teacher in Residence (single room) haf board **315€ per teacher/week**
- **Cost per students (single room) only 1 per family 5€ per student/week.**
- **Travel Insurance 10€**

ACTIVITIES

The school organises different social and cultural activities throughout the year , which vary depending on the season.

In summer different nautical sports are arranged like surfing, canoeing, diving and sailing. Tennis, hiking, volley-ball on the beach, cycling, etc., are offered all over the year.

The school organises sports activities like playing volley-ball on the beach, horse-riding, cycling, quad bike rides, and trekking...

Every week, there are leisure and social activities such as going for dinner, wine cellars tapas, visiting museums, the castle.

In summer, these activities are shared with Spanish students which create a climate of dialogue between students.

Ask for our activities brochure.

LEVELS AND METHODOLOGY

Methodology and faculty

For adults: Our methodology is based on a combination of several approaches which pay more attention to communication skills. We follow Spanish for foreigners guidelines, which are structured according to the various levels stipulated by the European Framework and *Instituto Cervantes*. We offer all levels: **A1-A2-B1-B2-C1-C2**.

For children and teenagers: We can offer any level required but the classes can also be organised so that they follow the children's current school curriculum. Children are able to bring their own material. Multimedia material is also available as an optional activity.

LEVELS AND COURSES

INTENSIVE COURSE (2 weeks)				
LEVEL			LESSONS	Plus
BEGINNERS	I	A1	40	+20
	II		40	+20
ELEMENTARY	III	A2	40	+20
	IV		40	+20
LOW INTERMEDIATE	V	B1	40	+20
	VI		40	+20
UPPER INTERMEDIATE	V II	B2	40	+20
	VIII		40	+20
ADVANCED	IX	C1	40	+20
	X		40	+20
PROFICIENCY	XI	C2	40	+20
	XII		40	+20

SAMPLE STUDENT TIMETABLE

9:00-9:30	MONDAY Placement test	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
9:30-11:00	Grammar	Grammar	Grammar	Grammar	Grammar
11:00-11:15	Break	Break	Break	Break	Break
11:15-12:45	Comprehension and conversation	Comprehension and conversation	Comprehension and conversation	Comprehension and conversation	Comprehension and conversation
12:45-13:00	Break	Break	Break	Break	Break
13:00-14:30	Plus Lesson -Business or DELE PREPARATION	Plus Lesson - Business or DELE PREPARATION	Plus Lesson - Business or DELE PREPARATION	Plus Lesson - Business or DELE PREPARATION	Plus Lesson - Business or DELE PREPARATION
14:30 - 20:30	In high season or busy periods, Spanish lesson schedule can be modified Courses for specific purposes, private lessons and English , German lessons for locals.				

DATES FOR BEGINNERS 2012

Course fees include:

Enrolment fee - Course as chosen- Borrowed books- Study material-Placement test- Certificate of attendance-Free internet-Most of leisure and cultural activities

Intensive Course dates for beginners

Students with some knowledge of Spanish can start any Monday

Month	Start dates for beginners			Fiesta Holiday*
January	09	23		
February	06	20		
March	05	20		19
April	02	16	30	6,9
May	14	28		01
June	11	25		
July	09	23		11
August	06	20		15
September	03	17		
October	01	15	29	12
November	12	26		01
December	10			06

- School will be closed on national and local holidays, classes for the holidays will be partly recuperated over the week. In the case of a course being affected by two festival days, one of the days will be made up. School will close for holiday from 24th of December until 06th of January 2013.

DATES for DELE exams and preparation 2012

EXAMINATION SESSION	DELE Examens in Spain	Preparation DELE	Enrollment dates
May 2012	25./26.05.12	30.04-25.05.12	27.02.-20.04.
August 2012	24.08.12	30.07.-24.08.12	02.07.-27.07
November 2012	09./10.11.12	15.10.-09.11.12	03.09-05.10

Exam fees	A1	A2	B1	B2	C1	C2
	100 €	115 €	145 €	167 €	175 €	182 €

PRICES 2012

Language courses (Price per person)

Course	1 week	2 weeks	Extra week
Intensive 20	185 €	325 €	145 €
Intensive 30	255 €	475 €	215 €
Intensive 20 + 5	310 €	570 €	255 €
Language & Culture 20+5	315 €	580 €	260 €
Business Spanish 20 +5	315 €	580 €	260 €
50+ Spanish Cultural Course	260 €	490 €	245 €
DELE Preparation 20 +10	350 €	585 €	265 €
DELE Preparation 10	175 €	290 €	140 €

LONG TERM COURSE 2012

Students staying for long terms will have a discount in the price. The price they have to pay at the beginning of the course, if they want to have this discount, is THE TOTAL AMOUNT OF THE WEEKS THEY TAKE (These fees are not applicable for students who book shorter term but subsequently extend their languages course at the school.)

INTENSIVE 20h/week (4 lessons/day) 8 week....1135€ 12 weeks..1595€ 24 Weeks...2985€
 INTENSIVE 30h/week (6 lessons/day) 8 weeks.. 1675€ 12 weeks..2360€ 24 weeks...4.425€

Private lessons

Private classes	10 lessons	20 lessons	30 lessons
1 student	270 €	520 €	720 €
2 students	330 €	640 €	900 €

CHILDREN PROGRAMME

CHILDREN PROGRAMME	AGE	PERIOD	1 week	2 weeks	Extra week
Junior Course Mini group 1 - 4 children	All	Sept. to June	315 €	590 €	290€
Summer cocktail *Option B	8-15	2nd July 24th August	240 €	415 €	205 €
Summer cocktail *Option A	5-10	2nd July 24th August	190 €	300 €	145 €

* English or Spanish

ACCOMMODATION AND PRICES (PERSON/WEEK)

FLAT-SHARING

Include bed linen, blankets, use of kitchen and laundry room, shared bathroom and TV. Cleaning is not included. Air conditioned flats are available at an extra 15€ per week.

Accommodation is available between 12:00 noon on the Sunday prior to the first day of the course (Monday) until 10:00 noon on the Saturday following the last day of class (Friday). Those students that for different reasons need extra days, there will be an extra cost per day. In the low season it is not possible for a single person to book a double room. Please supply your own towels.

ARRIVAL AND DEPARTURE

Students with accommodation should arrive on Sunday and departure is normally on Saturday. Extra nights might be possible at extra cost.

HOMESTAY (price per person)

Spanish guest family	Half Board		Full Board	
	1 week	Extra day	1 week	Extra day
Spanish family (single room)	220 €	40 €	245 €	45 €
Spanish family (double room)	200 €	35 €	230 €	40 €

Flat sharing accommodation (price per person)

Shared flat	1 week low season	1 week high season 24/06-18/08	Extra day
Single room	140 €	170 €	35 €
Double room	120 €	135 €	25 €

HOTEL BOUTIQUE

The Hotel is a charming Hotel in a 19th century building, in the historical centre and close to beaches (10 min walk), Castle, Port, Bar & Restaurants and Shops. With a unique colonial decoration and original pictures throughout the Hotel, we hope that the client can feel the charm of the essence, the history and "the way of life" in Dénia.

Hotel boutique accommodation - Price per person (6 nights)

Room	Low Season	High Season 01/01-07/01 15/03-19/03 05/04-08/04 15/06-15/09 06/12-08/12 24/12-31/12
		B & Breakfast
Single room	460 €	510 €
Double room	530 €	550 €
Triple room	720 €	720 €

PRIVATE APARTMENT BY THE BEACH AND CITY

The school can rent out a furnished apartment for as long as necessary. Two months notice is required in high season.

The one and two bedroom apartments by the beach or city are spacious. By the beach there is a community pool and garden, where you can relax after your Spanish lessons. The price reflects the quality and we are sure that you will enjoy your stay. The apartments are situated on Las Marinas Beach. It is one of the best beaches in Dénia and a great location for relaxing and having fun. There is a bus-stop in front of the apartment complex that takes you to the port in Dénia at a 10 minute walk to the school. The apartments in the city are a modern design. The walking distance to the school is round about 15 minutes and 20 minutes to the beach.

GENERAL INFORMATION

- The prices provided are for weekly rental. These prices are inclusive of the cost of electricity, water and gas on the understanding that there is reasonable usage. Air conditioning, bed linen, blankets and towels are included.
- Rental must be paid in advance.
- Day of arrival Sunday (after 5:00 p.m.) and departure (before 10:00 a.m.) is Saturday.
- A credit card will be required as a deposit.

Distance	Beach	Center	School
Beach apartment	50-150 m	2,5 km	25-45 Min*.
City apartment	20 minutos walk	15 minutes walk	10 minutos walk

*walking distance

PRIVATE APARTAMENT BY THE BEACH (price per apartment 6 nights)

Type	Place	07/01-31/03 01/11-23/12	01/04-30/06 10/09-30/10	01/07-27/07 26/08-09/09 24/12-7/1/13	28/07- 25/08
1 room	Beach	385 €	450 €	600 €	800 €
2 rooms	Beach	490 €	550 €	790 €	900 €
1 room	City	300 €	360 €	475 €	550 €
2 rooms	City	350 €	400 €	550 €	600 €

THE CITY OF DENIA

Dénia: At the foot of the large Montgó Mountain and bathed in warm Mediterranean waters, offers the ideal holiday/language package. Its location between two major international airports and cities, Alicante and Valencia, also offers other interesting tourist options to visitors.



Dénia is an enchanting and friendly town situated on the Mediterranean coast between the cities of Alicante and Valencia. Among the many benefits of this area we would like to highlight the 322 sunny days a year, an average temperature of 18° C or 65° F. and the healthy and creative gastronomy.

The town has a resident population of approximately 50,000 inhabitants. Although during the summer months many more people, of all nationalities, come to enjoy this sunny area.

Dénia has 20 kilometres of coast. To the north, fine sandy beaches; to the south rocky, precipitous beaches, such as Las Rotas Beach, which has a great many small coves and areas of great beauty. Every year these beaches are awarded the European Union blue flag, which is only given to clean and well equip beaches.

This area evokes previous times and cultures which remind us that Dénia has been ruled by the Moors, Romans, Carthaginians and Iberians. As proof of the constant passing of civilizations we now enjoy the examples of architecture which have been left, the best of which is the magnificent castle overlooking the town.

TLC Dénia guarantees you a pleasant holiday in a unique setting but with personalised touch.

HOW TO GO TO DENIA

AIRPORTS:

Dénia is at the heart of the Valencian Community, between Valencia and Alicante and less than 100 km from both international airports.

SCHOOL TRANSFER:

TLC Dénia makes transfers from either Alicante or Valencia. Arrival details such as (date, student's phone number, time, place and flight number) are required at least two days before the arrival.

Price: 110€ one way (1 or 2 people)

By Car:

You can rent your car directly at the airport. You have to take the motorway AP-7 until the exit 62 (Ondara/Dénia)

By Train/Bus:

Valencia: There will be a direct bus from the airport to the centre of Denia. You also have the option to take the metro from the airport to the centre of Valencia. There you can take the train to Gandia and for the rest (aprox. 30 km) you can choose between bus and taxi.

Alicante:

There is a direct bus from the airport to Benidorm. From there you can take the train to Dénia or another bus.

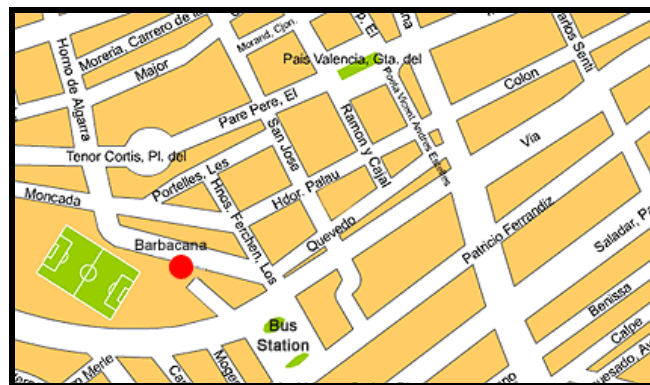
The other option will be to take the bus from the airport to the centre of Alicante. From Alicante you can go to Dénia by train. The train will leave near the Harbour (CAUTION: it is not the central train station, it is called "estacion de ferrocarril") it is 10 minutes walk to the school and accommodation.

Please have a look at the following websites for further information and the actual timetables:

www.alsa.es

www.fgv.es

[/www.renfe.es/cercanias/valencia/index_horarios.html](http://www.renfe.es/cercanias/valencia/index_horarios.html)



BOOKING

Enrolling is easy. You can do it through our [online booking](#). To book a place on the course, please send the application form (one for each student) together with a deposit of 100€ for course and 200€ course+ accommodation. (If you wish to book a private apartment please send 100 € + 25% of the accommodation fees). This deposit will be deducted from the total. Full payment must be paid at least two weeks before the start of the course.

BANK TRANSFER to:

(Please make transfer free of charge)

TLC Dénia

Bank Office: CAM. Patricio Ferrandiz, 16. ES03700 Dénia SPAIN

IBAN: ES34 2090 0226 10 0200009779

Swift code: CAAMES2A

CREDIT CARD

Send the name of the card-holder, full card number (16 digits) and the date of expiry of the card by e-mail at info@tlcdenia.es, by telephone: +34 966 423 672 or sent us a fax: +34 965 783 595.

Please, don't forget to read [terms and conditions](#).

CONFIRMATION AND PROCEDURES

When we receive your enrolment form, we send a confirmation letter and your invoice with the details of the services requested.

Details of accommodation: We will send this 10 days before the course starts. In summer it may be a little less. Please let us know where you wish us to send this information. If payments are not made in advance we cannot issue the accommodation address.

Keep your receipts as it is necessary to present them on arrival. Extra payments: if there is an extra payment, it must be paid on the first day of the course.

TERMS AND CONDITIONS

BOOKING AND PAYMENT

- Registration will only be confirmed when we have received 100€ deposit for the course or 200€ deposit if you book accommodation.
- For the reservation of the apartment at the beach you have to pay a deposit of 25 % of the whole amount and has special cancellation charges.
- The rest of the fees for the course and/or the accommodation must be received at least 21 days before the start of the course. The deposit is deducted from the overall fee.

GROUP AND TIMETABLE CONDICIONS

- Groups are from 3-8 students. In the instance of a group of a particular level being less than 3 students, the centre promises to still offer the course but at a reduced number of lessons. For example (3 - 8 students 4 lessons), (2 students 3 lessons) and (1 student 2 lessons).
- Classes are held from Monday to Friday during the mornings or afternoons, depending on various circumstances such as level, number of students, groups, etc. Students will be informed of their timetables on their first day of class. Classes start any Monday; absolute beginners must start on one of the specific starting days indicated in "Dates and Fees".
- The minimum age required for our course is 17 except on those especially for the younger students (6 a 16 years) and individual classes.

NATIONAL HOLIDAYS

School will be closed on national and local holidays, classes for the holidays will be partly recuperated over the week. In the case of a course being affected by two festival days, one of the days will be made up.

CANCELLATIONS

- Cancellations must be notified in writing 21 days before the start of the course but 60€ will be withheld. 20 days or less before the start of the course and 100€ will be deducted (or 200€ if accommodation has been reserved)
- Please ask for special cancellation charges for private apartments at the beach. To leave anytime after the first day of class: No refund at all.

MODIFICATIONS

If you have to change your course dates, the type of accommodation or some other element of the course we can postpone it, as long as it is in the same year and with no extra charge. If this happens 15 days before the start of the course, there will be a further charge of 30€.

COMPLAINTS

If the student has any complaint related to accommodation or course, the school must receive written notification within 3 working days of the incident of origin.

Some pictures of the school.....

